



Whitby Public Library

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Community Information from the Whitby Public Library can help you find valuable resources and organizations in our community. This document contains contact information for many organizations and businesses in Whitby, Ontario and the surrounding area that may be of interest or use to new residents of the area.

Utilities and Services

Bell Canada

- **Phone:** 1-866-310-2355
- **Website:** www.bell.ca
- Phone, television, internet, and cell phone services

Enbridge Gas

- **Phone:** 1-877-362-7434
- **Website:** www.enbridgegas.com
- Gas connections and services

Garbage Pickup

- **Phone:** 905-668-3437
- **Website:** <https://www.whitby.ca/en/residents/garbageandrecycling.asp>

Ontario One Call

- **Phone:** 1-800-400-2255
- **Website:** <https://ontarioonecall.ca/homeowners/>
- Call before digging on your property in order to locate underground pipes and utility lines

Region of Durham Water Department

- **Phone:** 905-668-7711
- **Website:** <https://www.durham.ca/en/living-here/water-and-sewer.aspx>

Region of Durham Works Department - Recycling

- **Phone:** 905-668-7711
- **Website:** <https://www.durham.ca/en/living-here/garbage-recycling-green-bin-and-other-collection.aspx#curbside>
- Recycling collection

Rogers Communication

- **Phone:** 1-855-764-3771
- **Website:** www.rogers.com
- Phone, television, internet and cell phone services

Town of Whitby

- **Phone:** 905-430-4300
- **Website:** www.whitby.ca
- Property taxes, bylaws, building permits

Whitby Hydro

- **Phone:** 905-427-9870 or 905-668-5878 or 1-888-445-2881
- **Website:** www.elexiconenergy.com
- Power services

Whitby Main Post Office

- **Phone:** 1-866-607-6301
- **Website:** www.canadapost.ca
- **Address:** 209 Dundas Street East, Whitby
- Postal services

Transportation

Bell Taxi

- Phone: 905-668-8888

Circle Taxi

- Phone: 905-668-6666

Durham Region Transit

- Phone: 1-866-247-0055
- Website: www.durhamregiontransit.com
- Route and schedule information

Driver and Vehicle Licensing

- Website: www.ontario.ca/serviceontario

GO Transit

- Phone: 1-888-438-6646
- Website: www.gotransit.com

Media

Durham Radio Inc.

Websites: <https://www.therock.fm/>, www.kx96.fm, www.ckdo.ca, www.durhamradionews.com,

Rogers Television Durham

- Website: www.rogerstv.com/durhamregion

Whitby This Week Newspaper

- **Phone:** 905-579-4400
- **Website:** www.durhamregion.com

Immigration and Citizenship

Settlement Ontario

Visit www.settlement.org for valuable and reliable information and resources for newcomers to Ontario. This information is available in a variety of languages.

Find information about:

- Applying for citizenship
- Housing
- Health care
- And much more!

Immigration, Refugees, and Citizenship Canada - Client Support Centre

Visit the government of Canada website for information on immigration, refugee statuses, and citizenship in Canada.

Website: <https://www.canada.ca/en/immigration-refugees-citizenship/corporate/contact-ircc.html>

Phone: 1-888-242-2100

- Automated phone service for basic form questions available 24 hours a day, 7 days a week
- Client support centre agents available Monday-Friday 8pm-4pm

TTY Phone:

Voice to TTY: 1-800-855-0511

TTY to Voice: 711

TTY to TTY: 1-800-855-1155

- For people who are deaf, hard of hearing, or speech impaired
- Use a text telephone
- Available 9am-5pm Eastern Time

Education

Primary and Secondary Schools

Durham District School Board

- **Phone:** 905-666-5500 or 1-800-265-3968
- **Website:** www.ddsb.ca

Durham Catholic District School Board

- **Phone:** 905-576-6150 or 1-877-482-0722
- **Website:** www.dcdsb.ca

Continuing Education

Durham District School Board Continuing Education

- **Phone:** 905-436-3211
- **Website:** <https://www.ddsb.ca/en/programs-and-learning/adult-and-continuing-education.aspx>

Durham Catholic District School Board Continuing Education

- **Phone:** 905-666-1255
- **Website:** www.con-ed.ca

Durham College Continuing Education

- **Phone:** 905-721-3052
- **Website:** www.durhamcollege.ca/coned
- **Email:** ppl@durhamcollege.ca

More Information

For more information on resources and organizations in Whitby and the surrounding area, visit <https://www.informdurham.com/>

Contact the Whitby Public Library

Contact any branch of the Whitby Public Library for more information, or for assistance with your research questions.

Central Library

- **Phone:** 905-668-6531 extension 2020
- **Email:** askreference@whitbylibrary.ca

Brooklin Branch

- **Phone:** 905-655-3191
- **Email:** askbrooklin@whitbylibrar.ca

Rossland Branch

- **Phone:** 905-668-1886
- **Email:** askrossland@whitbylibrary.ca